



## **CREW MEMBER / FULL TIME**

### **Position Description:**

Join us and you will become part of a team that works together to provide the best customer service. We want every McDonalds customer to have a brilliant experience every time they visit. That means hot food in a clean and friendly restaurant. As a crew member you will make it happen. Whether you are preparing food, serving at the till or out in the dining area looking after our customers' needs.

We are looking for Full Time Crew Members that are Flexible to work any day of the week.

**Number of positions:** 6

**Company:** Gerla Restaurants Ltd. t/a McDonald's

**Location:** McDonalds Clondalkin Dublin.

### **Position Requirements:**

Deliver A Great Customer Experience.

Prepare the customer's meal with care and respect – give your customers gold standard food and drink every time.

Make it special – be welcoming, personalise your comments and connect with your customers.

Make it genuine – give the customer your full attention, smile, use eye contact and body language that is enthusiastic and energetic.

Adapt to each customer's needs – give them an individual experience that exceeds their expectations, e.g.:

Be patient with customers who need help, offer to explain the menu.

Get to know regular customers and treat them individually.

Use positive gestures, e.g. offer to clear trays, help parents with pushchairs or make a child's visit special.

Use initiative and confidence when interacting with customers.

Answer customer queries confidently and professionally – keep up-to-date with knowledge on our food and promotions.

Treat all customers and colleagues with courtesy and respect.

Work as a supportive team member.

McDonald's is an equal opportunities employer.

### **Position Attributes:**

Quality, Service & Cleanliness.

Complete tasks and activities in line with training, company guidelines and management direction.

Adhere to McDonald's standards of quality, service and cleanliness.

Follow all workplace safety, security and food hygiene procedures.

Follow our guidelines and take pride in your personal appearance.

Take responsibility for your training in all areas; look for opportunities to improve and develop.

We are looking for Crew Members that are seeking a Full Time position and that are Flexible to work any day of the week. This is not a seasonal position and candidates must be available to work in a Full Time capacity.

### **Candidate Requirements:**

#### *Essential:*

Minimum Experienced Required (Years): 0.

Minimum Qualification: No Qualification.

Languages: English, intermediate level. All employees must be able to communicate with customers, colleagues and management.

Applicants must be entitled of the Free Movement Right regarding to employment in the European Union.

#### *Desirable:*

Ability Skills: Customer Service, Hospitality.

Competency Skills: Flexibility, Teamwork.

### **Working conditions:**

- 35 hours per week.
- Salary: 11,50 € hourly.
- Contract: Permanent, subject to a probation period of 6 months.
- Holiday pay accrues at 8% of hours worked.

**How to apply:** Envía tu CV “en inglés” a: [gavin.caird@welfare.ie](mailto:gavin.caird@welfare.ie) con copia a [pcpmixto.eures@sepe.es](mailto:pcpmixto.eures@sepe.es) con el ASUNTO: McDonalds.

**Closing date:** 15/9/2023

The company help with move to Ireland and in finding accommodation. They do not cover flights or rental costs.

**Ayudas económicas a la movilidad:** Contacta con tu red EURES provincial:  
<https://www.sepe.es/HomeSepe/Personas/encontrar-trabajo/empleo-europa/consejeros.htm>