



The employer is a registered Austrian company. It has a service agreement for personnel search via EURES with the AMS Austria.

Businesses in tourism and the hotel industry - hospitality - in Tyrol - Austria

Job title	RECEPTIONIST m/f/d for hotels
	with sufficient knowledge of German + English level B2
	(very important to write and speak in these 2 languages - Email, menu card, Daily information for guests, complaints management)
Job description	Administrative office activities
	Correspondence
	International guests service
	Guests check in and check out
	Editing of reservations
	Offering fast solutions
	Reply to e-Mails
	Write menu cards
	Write daily information for guests
	Manage complaints from guests
Skills	Completed vocational training
	German and English language skills B2
	Good sense of responsibility
	Willingness to work weekends and holidays
	Flexibility and sensitivity

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	Friendly, professional and competent appearance
	Relevant computer application knowledge
	Hotel software knowledge of advantage (for example PROTEL)
Working hours and place of work	- 40-48 hours per week, 5 to 6 days per week, including weekends
	- Places of work: Companies in Tyrol with free accommodation and free meals
Start date (and, if necessary, End date) Salary	- Winter Season
	- Beginning in December 2024
	- Until March/April 2025
	- This can be clarified with the company
	- Depending on the level from 1.800 – 2.400 EUR gross upwards for 40 hours (net from about 1.455 – 1.770 EUR upwards!)
	- Overtime compensation is calculated additionally
	- Overpayment according to vocational training and professional skill is designated.
	- Holiday and Christmas allowance extra (12th and 13th salary)
	- Furthermore, free meals and lodging are offered free.
Other information	- Many employers are ready for overpayment if the skills are met by the worker (depending on education and work experience and is always negotiable with the employer).

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- According to the Austrian labour market law, 13th and 14th salary are aliquot.

- Please do not forget that accommodation and meals are free of charge with the wage offer.

- Maybe some ask for a small contribution for electricity, water and heating – e.g. 50 to 100 EUR. But these are new built staff houses!

- A work permit or free access to the Austrian labour market is required.

- If you are employed all year round, you are entitled to 25 working days of vacation. You acquire 2.08 vacation days per month. So, with 5 months of work, about 10-12 days off.

- Some leisure time activities like treatments (spa/wellness, gym, ski day tickets...), can be bought price reduced or some are free for staff.

- High appreciation of the employees.

- Health, pension, social and unemployment insurance from the 1st working day.

- Regulated working hours and days off.
- Exact time recording.

- A working atmosphere characterized by respect and mutual support.

Application

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Last day for application

How to apply

Contact person/ telephone number

E-mail

Other information

30.11.2024

By **e-mail CV in English or German** with motivation letter

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